

EUROPEAN INVESTMENT BANK – Data Protection Statement –

EIB Investment Survey

1. Controller

This data protection statement provides information regarding the purpose of the processing carried out by the data controller, SG/ECON of the European Investment Bank, hereafter the “EIB” or “we”, in the course of exchanging data to conduct the EIB Group Survey on Investment and Investment Finance (hereinafter referred to as the “EIB Investment Survey” or the “survey”).

The processing of personal data in the course of this activity does not involve automated decision-making, including profiling.

2. Purpose of the processing

This data protection statement provides information regarding the purpose of the processing carried out by the EIB in the course of conducting the EIB Investment Survey. The EIB performs tasks in the exercise of the authority vested to it in accordance with the provisions of the Treaties and its [Statute](#).

The EIB processes your personal data as reasonably necessary so that it can conduct and manage the EIB Investment Survey, in a reasonable and proper manner, in accordance with applicable laws and regulations. Personal data are processed in accordance with Regulation (EU) 2018/1725 of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC (hereafter the “EU DPR”).

Specifically, the EIB processes the personal data for the below purpose(s) as described in the record— the interviews of companies performed in the context of the EIB Investment Survey, a unique survey of around 13 000 firms carried out annually since 2016. The survey covers firms in all EU Member States and also includes a sample of firms in the United States.

The survey collects data on firm characteristics and performance, past investment activities and future plans, sources of finance, financing issues and other challenges that firms face, such as climate change and digital transformation. The EIB also processes the personal data for the purpose of the Supply Chain module, being a sub-component of that said EIB Investment Survey, and the ETS (Emissions Trading System) Survey.

The survey will be used to inform policy dialogue on the drivers and barriers to investment and to promote policymaking that can better support businesses at the national and EU levels.

If you have responded to a previous wave of the survey, by taking part in another wave of the survey you consent to having your answers from each wave linked together. Personal contact details will not be included.

By taking part in the survey, you consent to having additional publicly available information about your company/organisation/public body appended to the survey data. The additional information will be taken from Bureau Van Dijk (Moody’s) Orbis database, Bloomberg, rating agencies, the OECD, the EU Covenant of Mayors, Eurostat, the European Commission and the worldwide patent statistical database PATSTAT, publicly accessible websites containing company information, and other commercial providers of publicly available information. These data will be aggregated or used for analytical purposes (such as estimates or correlation analyses) and no results at the level of the company/organisation/public body will be published.

3. Legal basis of the processing

The legal basis for the processing of personal data in the course of the EIB Investment Survey is: consent of the data subject and the public interest.

4. Categories of data subjects

The following categories of individuals (data subjects) are/may be concerned by the processing under 2: EIB clients, contact persons of (non-financial) companies and public institutions.

5. What personal data do we process?

The EIB processes the following categories of personal data: name, contact details, title.

Our service provider, Ipsos, processes the following categories of personal data: name, contact details, title, audio recordings, IP address.

6. Where do we obtain your personal data?

We may obtain your personal data:

- directly from you;
- from databases containing contact information for your company.

7. To whom is your data disclosed?

We may disclose personal data about you to the following recipients:

- Our service provider, Ipsos, which works with market research and fieldwork agencies to administer the survey by telephone all over the world. For that purpose, your personal data will be disclosed to Ipsos and these supplier organisations. All partners used during the data collection will be approved and compliant with the General Data Protection Regulation.

Your data will thus only be accessed by the interview and research teams of Ipsos and the EIB. Your responses will be kept completely confidential, and your identity will not be revealed in any published reports. In addition, at the end of the survey, you may be asked if you wish to consent to the EIB emailing you a summary of the research findings for your country, and therefore to your email address and country being further processed by the EIB. This is entirely voluntary and will only be done with your consent.

8. International transfers

Data transfers are made to the United Kingdom, where the service provider is located, under the conditions stipulated in the [standard contractual clauses for international transfers](#) approved by the European Commission.

9. How long do we keep your personal data?

We keep your data only for as long as is necessary for the purposes described in this data protection statement.

Your personal data collected for the purposes of the current wave of the survey will be securely removed no later than one year after it is conducted, unless you have given consent for Ipsos or another research company to contact you again for the purposes of another wave within the following two years.

10. What are your rights and how can you exercise them?

Your rights are set out in sections 2 to 4 of the EU DPR.

- You have the right to obtain from the controller confirmation as to whether or not your personal data are being processed and, if so, to access your personal data by contacting the controller or through the EIB DPO (**right of access**).
- You have the right to request the controller to rectify any inaccurate data and/or have incomplete personal data completed (**right to rectification**).
- You have the right to request the controller to erase your personal data as per Article 19 of the EU DPR (**right to be forgotten**).

- You have the right to request the controller to restrict the processing of your personal data in the following cases (**right to restriction of processing**):
 - (i) if you contest the accuracy of your data;
 - (ii) if the processing of the data is unlawful and you oppose their erasure;
 - (iii) if the controller no longer needs the personal data referred to for the purposes of the processing but you require them for the establishment, exercise or defence of legal claims; or
 - (iv) if you have objected to the processing of your data and the EIB seeks to establish whether it, as the controller, has legitimate grounds overriding your right to restriction.
- You have the right to **object** to the processing of personal data, on grounds relating to your particular situation, unless the EIB demonstrates compelling legitimate grounds for the processing or for the establishment, exercise or defence of legal claims.
- You have the right to receive your personal data from the EIB in a structured, commonly used and machine-readable format to allow you to transmit your data to another controller without hindrance from the EIB (**right to data portability**).
- When the legal basis of the processing is your consent, you have the right to withdraw this consent at any time. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal.
- You have the right to lodge a complaint with the European Data Protection Supervisor (www.edps.europa.eu) at any time (**right to lodge a complaint**).

11. Contact us

If you have any questions about our processing of your personal data, or wish to exercise any of the rights described above, please contact us by email at eibis@eib.org or contact the EIB's Data Protection Officer, Mr Pelopidas Donos, by email at p.donos@eib.org or at the following address:

Mr Pelopidas Donos

European Investment Bank

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