

EUROPEAN INVESTMENT BANK - Data Protection Statement –

The EIB Investment Survey (EIBIS)

1. Introduction

The European Investment Bank (hereinafter “the EIB”) is committed to the protection of personal data. The EIB collects and further processes personal data in accordance with Regulation (EU) 2018/1725 of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC (hereinafter the “EU DPR”).

This data protection statement explains the reason for the processing and the ways of collection, handling and ensuring protection of all personal data. Additionally, this statement further explains the ways in which the information is used, and the rights of the individuals concerned, that are available in relation to their personal data.

The information in relation to the processing operation the EIB Investment Survey (EIBIS) undertaken by the EIB is presented below.

2. Controller

The data controller is SG/ECON of the European Investment Bank (the “EIB”).

3. Purpose of the processing

This data protection statement provides information regarding the processing of personal data carried out by the EIB in the course of conducting the EIB Investment Survey. The EIB performs these tasks in the exercise of the authority vested to it in accordance with the Provisions of the Treaties and its [Statute](#).

The EIB processes personal data with a view to manage the EIB Investment Survey, in a reasonable and proper manner, in accordance with applicable laws and regulations. Personal data are processed in accordance with EU DPR.

In the context of EIB Investment Survey, the EIB processes the personal data for the purpose of conducting the EIB Investment Survey, which gathers insights from companies across the EU, the Western Balkans (Albania, Bosnia and Herzegovina, Kosovo, Montenegro, North Macedonia, Serbia) and the US on investment activities, financing conditions, and challenges such as climate change and digital transformation. The survey informs policy discussions and supports policymaking at national and EU levels. Personal data is also processed for related survey components, including the Supply Chain module. Publicly available company information may be appended to the survey data for analytical purposes, ensuring that no individual company-level or public entity-level results are published.

The survey will be used to inform policy dialogue on the drivers and barriers to investment and to promote policymaking that can better support businesses and municipalities at the national and EU levels.

If data subjects have responded to a previous wave of the survey, by taking part in another wave of the survey, data subjects consent to having their answers from each wave linked together. Personal contact details will not be included.

By taking part in the survey, data subjects consent to having additional publicly available information about their company/organisation/public body appended to the survey data. The additional information will be taken from Moody’s Orbis database, Dun and Bradstreet, Bloomberg, rating agencies, the OECD, the EU Covenant of Mayors, Eurostat, the European Commission and the worldwide patent statistical database PATSTAT, publicly accessible websites containing company or public body information, and other commercial providers of publicly available information. These data will be aggregated or used for

analytical purposes (such as estimates or correlation analyses) and no results at the level of the company/organisation/public body will be published.

The processing of personal data in the context of EIB Group Investment Survey does not involve the existence of automated decision-making, including profiling.

4. Legal Basis of the processing

The legal basis for the processing of personal data in the context of EIB Investment Survey is: consent of the data subject and the public interest.

5. Categories of data subjects

The following categories of data subjects are/may be concerned by the processing under section 3: EIB clients, contact persons of (non-financial) companies and public institutions.

6. What personal data does the EIB process?

The EIB processes the following categories of personal data: name, contact details, title, profession.

Our service provider, Ipsos, processes the following categories of personal data: name, contact details, title, position, audio recordings, IP address.

7. Where does the EIB obtain the personal data?

Personal data is obtained:

- directly from the data subject
- from databases containing contact information of the company or public body that the data subject represents.
- from LinkedIn

8. To whom is the personal data disclosed?

The EIB may disclose personal data to the following recipients:

- Ipsos, the EIB's service provider, which may collaborate with market research and fieldwork agencies to conduct the survey by telephone worldwide.
- In case of consent to receiving survey results, personal data may be shared with the EIB's communications agency, which processes the data on behalf of the EIB under strict confidentiality and security conditions.
- All partners used during the data collection will be approved and compliant with the General Data Protection Regulation.

9. International Transfers

Data transfers are made to the United Kingdom, where the service provider is located, under the conditions stipulated in the [standard contractual clauses for international transfers](#) approved by the European Commission.

10. How long does the EIB keep personal data?

Personal data is kept as long as is necessary for the purposes described in this data protection statement. The criteria determining the retention period are the following:

- The sample frames obtained from databases or publicly available websites as specified above, may be used/updated as sample frame for future waves of the survey.

- The files sent to EIB and/or the communication agency of EIB by the service provider for the thank-you e-mails will be used only for the purposes of sending the published report of the survey and shared only within the EIB or with the communication partner for the fulfilling of the purpose.
- Specific retention period for the service provider, Ipsos, applies: the data subjects' personal data collected for the purposes of the current wave of the survey will be securely removed no later than one year after it is conducted, unless data subjects have given consent for Ipsos or another research company to contact them again for the purposes of another wave.

11. What are the rights of data subjects and how can they exercise them?

Data subjects' rights are set out in sections 3 to 5 of the EU DPR.

- Data subjects have the right to obtain from the controller confirmation as to whether or not their personal data are being processed, and, if so, to access their personal data by contacting the controller or through the EIB DPO (**right of access**);
- Data subjects have the right to request the controller to rectify any inaccurate data and/or have incomplete personal data completed (**right to rectification**);
- Data subjects have the right to request the controller to erase their personal data as per Article 19 of the EU DPR (**right to be forgotten**);
- Data subjects have the right to request the controller to restrict the processing of their personal data in the following cases (**right to restriction of processing**):
 - (i) if they contest the accuracy of their data;
 - (ii) if the processing of the data is unlawful and they oppose to their erasure;
 - (iii) if the controller no longer needs the personal data referred to for the purposes of the processing but the data subject concerned needs them for the establishment, exercise or defence of legal claims; or
 - (iv) if data subjects have objected to the processing of their data and the EIB seeks to establish whether the controller has legitimate grounds overriding data subjects' right to restriction.
- Data subjects have the right to **object** to the processing of personal data, on grounds relating to their particular situation, unless the EIB demonstrates compelling legitimate grounds for the processing or for the establishment, exercise or defence of legal claims;
- Data subjects have the right to receive their personal data from the EIB in a structured, commonly used and machine-readable format to allow them to transmit their data to another controller without hindrance from the EIB (**right to data portability**);
- When the legal basis of the processing is consent, data subjects have the right to withdraw their consent at any time. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal;
- Data subjects have the right to lodge a complaint with the European Data Protection Supervisor (www.edps.europa.eu) at any time (right to lodge a complaint).

12. Contact

Should data subjects have any questions about the processing of their personal data, or wish to exercise any of the aforementioned rights, please contact us by email at eibis@eib.org or the EIB's Data Protection Officer, Mr. Pelopidas Donos, by email at p.donos@eib.org or at the following address:

Mr. Pelopidas Donos

European Investment Bank

98-100 Boulevard Konrad Adenauer

L-2950 Luxembourg (Grand Duchy of Luxembourg)